

AJM Healthcare

Role: Clinical Manager

Salary: Dependant on experience

AJM Healthcare is a long-established provider of wheelchair, approved repairer & community equipment services to the NHS and private sector. We have nearly 35 years' experience and see ourselves as market leaders and innovators, particularly with wheelchair services, helping increase independence and choice, and getting the very best outcomes for service users. Our teams provide a genuine caring, user-centric, and holistic approach that is tailored to each individual.

The role:

We are looking to recruit a clinical manager for our Derbyshire wheelchair service centre. This is an exciting role as you will have the opportunity to provide expert clinical leadership to our team, deliver clinical operational performance, and simultaneously work with the operational management team to focus on continuous quality improvement. You will be supporting a talented group of local clinical staff including occupational therapists, physiotherapists, rehabilitation assistants, rehabilitation engineers and rehabilitation engineering technicians. You will work closely with the clinical director and clinical leads/managers from the other eight AJM wheelchair services. We have developed strong professional excellence sharing networks across the organisation and have an embedded quality assurance framework. You will promote the service and work of the organisation through relevant national bodies, such as the Posture and Mobility Group, and professional bodies. This role provides you with the opportunity to focus on offering your vision and leadership to improve the quality of service user outcomes.

Duties will include clinical and managerial responsibilities:

- Be responsible for developing and maintaining the clinical foundation of the service within our clinical governance structure; this will include applying clinical policies and procedures, particularly clinical supervision, caseload management and clinical audit
- Manage, coach, lead, and develop staff on a day to day basis
- Empower the team to achieve results within a measurable and structured approach, ensuring full accountability for actions and problem resolution, also promoting interdisciplinary working
- Ensure clinical competency and high standards of clinical practice in line with local, national and regulatory policy
- Proactively promote the service across the county, working with our partnership and engagement team to ensure service user involvement and joint working with other agencies and organisations
- Lead the clinical development of the service in line with national guidelines and developments in the evidence base
- Work closely with the service management team to meet key performance indicators
- Lead from the front by using highly advanced clinical reasoning to fit and, with tools, adjust equipment to meet service user needs; this will involve detailed instruction on safe use and care of the equipment

- You will have your own clinical caseload for which you are responsible; you will plan the rota of work for the clinical team as a whole, working closely with customer services
- Ensure holistic assessment is provided to all service users, establishing their abilities, limitations and needs with regard to physical, sensory, cognitive, perceptual and social functioning, and determining the need for onward referral to other services

Who we are looking for:

The ideal candidate will have:

- Effective communication skills with a wide range of people with and without disabilities, across a range of environments and organisations
- Strong and demonstrable leadership skills
- Experience in a similar clinical management role
- Pride in providing an exceptional service which continuously seeks to improve processes, skills, and clinical outcomes
- Empathy for the day to day challenges faced by service users
- A first degree in occupational therapy, physiotherapy or engineering, or equivalent
- Hold valid HCPC or RCT registration

What we offer you:

- A competitive salary commensurate with qualifications, competence and experience
- Company pension contributions with the possibility of accessing the NHS pension if you have contributed to it in the preceding 12 months before starting employment with us and meet the conditions set by NHS pensions
- Free on-site parking
- 30 days holiday inclusive of bank holidays and a day off for your birthday
- A chance to work with a growing, public sector linked business which is clinically driven from board level, with an opportunity to enhance your career over time
- The opportunity to influence service user outcomes and improved service quality
- Company mobile phone and laptop

Applications from job seekers who require skilled worker sponsorship to work in the UK are welcome. Applicants must have HCPC/RCT status before commencing employment.

This position is working in a regulated environment and will therefore be subject to an enhanced DBS disclosure check. Cost will be covered by the Company.

We are a proud member of the Disability Confident Employer Scheme.



AJM Healthcare is an equal opportunities employer which does not discriminate based on race, gender, religion, marital status, age, physical or mental disabilities, or medical condition. We will generally offer an interview to any applicant that declares they have a disability and meets the minimum criteria for the job as defined by the employer. Please note, during certain high volume recruitment times, we may wish to limit the overall number of interviews offered to both people with a disability and without.

