

## AJM Healthcare

**Role:** Field Service Engineer

**Salary:** Dependant on experience

AJM Healthcare is a long-established provider of Wheelchair & Community Equipment Services to the NHS and Private Sector. We have nearly 35 years' experience in these sectors and see ourselves as market leaders and innovators in particularly integrated Wheelchair Services, helping increase independence, choice, and the very best Service User outcomes. Our team provide a genuine caring, user-centric, and holistic approach that is tailored to each individual, who's needs vary significantly.

### The role:

We are looking to recruit a Field Service Engineer to strengthen our team providing wheelchair maintenance, deliveries and collections to service user's homes.

A full driving licence is required, and you must be willing to work a flexible day. The salary package includes overtime and covering emergency call outs, which may include weekends on a shared rota basis.

The general responsibilities will include:

- Be responsible for the delivery, collection, and installation and repairing of wheelchairs in service user's homes and associated locations across the local region.
- Understanding and demonstrating the correct functionality and safe installation of items, repair and replace any damaged or faulty stock items.
- Appropriate and accurate processing of all paperwork.
- Ensuring vehicle maintenance, including safety checks.
- Follow correct PPE regulations and compliance with infection control processes.
- Participating in the on-call rota (with an enhanced allowance during this period).

### We are looking for someone who:

The ideal candidates will:

- Live locally and within a commutable distance of the service centre
- Have a maintenance/mechanical engineering background, preferably with experience of DC electrics although this is not essential.
- Must be prepared to spend the majority of their time in the field be willing to go the extra mile to get the job done in order to support the needs of our service users
- Demonstrate safe driving practices.
- Demonstrate empathy and resilience in what can be quite challenging situations.
- Have good communication skills and are well presented.
- Be physically capable due to the nature of the work as it involves lifting heavy wheelchairs
- You must have held a full UK driving licence for at least 3 years with, no more than 6 points and had no serious convictions.
- Be self-motivated and able to work alone.
- Strong knowledge of the local area would be a distinct advantage.

**What we offer you:**

- A competitive salary commensurate with qualifications and experience.
- Company pension contributions.
- Company mobile phone and laptop.
- Company vehicle
- Industry specific awareness training.
- Free on-site parking.
- 30 days holiday inclusive of bank holidays and a day off for your birthday.
- Full training is provided with further opportunities to move in the company for the right candidate.
- A chance to work with a growing, public sector linked business, with an opportunity to enhance your own career over time.

**This position is working in a regulated environment and will therefore be subject to an enhanced DBS disclosure check. Cost will be covered by the Company.**

**Proud Member of the Disability Confident Employer Scheme.**

*AJM Healthcare is an equal opportunities employer who does not discriminate based on race, gender, religion, marital status, age, physical or mental disabilities, medical condition. AJM will generally offer an interview to any applicant that declares they have a disability and meets the minimum criteria for the job as defined by the employer. Please note, during certain high volume recruitment times, AJM may wish to limit the overall number of interviews offered to both disabled people and non-disabled people.*