


## British Red Cross

The Red Cross is a major provider of wheelchairs for hire and short-term loans. Normally, you will have to collect from them, but in some areas they will deliver.

Tel: 0844 871 8000  BritishRedCross

<https://www.redcross.org.uk/get-help/borrow-a-wheelchair>

Westminster Kensington and Chelsea Hammersmith and Fulham	Mobility Aids, Wimbledon 28 Worple Road Wimbledon London SW19 4EE Tel: 0300 456 1914
Brent Ealing	Mobility aids, St Clare's Sainsbury's 303 Uxbridge Road Hampton Hill Hampton TW12 1AW Tel: 0300 456 1914
Barnet	Whipps Cross Hospital Car Park Leytonstone London E11 1NR Tel: 01279 428569

## Community Equipment Service

Like the wheelchair service, the Community Equipment Service provides free disability equipment to residents. Funded jointly by your Borough Council's Social Care and the NHS, they do not provide wheelchairs but can provide you with walking sticks, crutches, wheeled walkers, shoppers and walking frames, and also provide adaptations to your home, such as handrails and ramps. You will need to be referred by your GP to an occupational therapist who will review your needs and your environment and prescribe equipment. They will arrange for delivery to your home.



AJM Healthcare  
London Central, North West and Barnet  
Wheelchair Service  
Unit 3, Abbey Road Industrial Park  
Commercial Way, Park Royal  
London NW 10 7XF  
Tel: 0808 164 2040



**London Central, North West and Barnet  
Wheelchair Service**  
Mobility | Posture | Independence

Not eligible for an NHS wheelchair?



**Pathway to  
alternative sources  
of wheelchairs**

## The non-eligible care pathway

Just because you are ineligible for a NHS wheelchair doesn't mean you are on your own. To us, it means you still have needs, and these can be met through other sources/channels.

Our pathway for non-NHS support is designed to help you meet those needs and help you remain independent, socially included, and able to manage your impairment, condition or disability.

The NHS doesn't provide wheelchairs or certain types of wheelchairs in certain circumstances. There are published NHS eligibility criteria that the wheelchair service must adhere to strictly.

The non-eligible support pathway ensures a route to appeal any decision made by the clinical team. Please contact our customer services team in the first instance and see our helpful complaints leaflet.

## Help is at hand

AJM's Health Liaison Officer, Rudi Breakwell-Bos (who is also a service user) is employed by AJM Healthcare to help service users, PAs, carers, parents and family members to get the most out of the

wheelchair service. Rudi can advocate and support you if you need help.

## Clinical support

AJM Healthcare's clinical staff will provide telephone support if you are sourcing a wheelchair privately. We will help you determine whether your chosen supplier will provide the correct wheelchair for your needs.

## Self-funded solutions

AJM can supply you with a wheelchair through its commercial division 'My Health Mobility', which is entirely separate from the NHS wheelchair service. We are open and transparent and will work with you in a non-obligatory manner.

Tel: 01323 444 861

<https://myhealthmobility.co.uk/>

## Wheelchair hire

Westminster	Mobility Equipment Hire Direct Ltd 83 Victoria St, Westminster, London SW1H 0HW Tel: 020 3585 4040
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Kensington and Chelsea	The Wheelchair Service 306 Kensal Rd, London W10 5BE 020 8962 3939
Hammersmith and Fulham	Wheelfreedom Limited Unit 5 271 Merton Road London SW18 5JS Tel: 0800 025 8005
Brent	London Express Wheelchair Hire Ltd. Tel: 020 7390 0690
Ealing	Ealing Centre For Independent Living 1 Bayham Rd, London W13 0TQ Tel: 020 8840 8717
Barnet	UK Mobility Scooters 85 E Barnet Rd, London, Barnet EN4 8RF Tel: 020 8449 0588  Mobility North London 872 High Rd, London N12 9RH Tel: 020 3417 7505  Independent Living Mobility 11 Hale Ln, London NW7 3NU Tel: 020 8931 6000